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# Press Release

## RollCall Business Conferencing Solutions and RiverRock Systems Extend RADIX B/OSS Solution Agreement

RiverRock continues excellence in billing with an extension of its agreement with RollCall to provide leading OSS/BSS

**Dallas, September 7, 2010:** RiverRock Systems, Ltd. ("RiverRock"), a leading provider of [operational support systems](#) and business support systems (OSS/BSS) for integrated communication providers, announced today that RollCall Business Conferencing Solutions (RollCall), a global provider of collaboration services, has extended their contract under which RollCall's clients are billed through RiverRock Systems [electronic bill payment and presentment](#) solution; RADIX IDC.

"RiverRock Systems is helping us achieve several vital goals with its [suite of billing products](#), enabling us to reduce our costs and increase efficiency," said Fred Lloyd, Senior Vice President of ILD and head of RollCall. "We extended our agreement with RiverRock because of its seamless integration with back-end billing. RiverRock gives us complete visibility and management of our customer base, which ultimately helps us strengthen our relationship with our customers."

"We're proud to partner with RollCall and they continue to grow their teleconferencing and collaboration business and make their conferencing operations more efficient and customer focused with RiverRock's operational support systems and billing support systems," said David Thompson, President of RiverRock Systems. "With RiverRock's electronic bill payment and presentment, communications providers like RollCall realize revenue faster, improve efficiencies, and enrich their overall customer satisfaction."

The RADIX IDC Customer Care module provides its clients with full visibility and management of its customer base. With its customer-centric philosophy, RADIX IDC Customer Care offers a one-stop approach to managing a customer.

### About RollCall Business Conferencing

RollCall Business Conferencing Solutions<sup>SM</sup> is a division of ILD Corp., a privately held company, providing social media optimization, payment processing, business process outsourcing and conferencing solutions to global businesses including communication providers, digital merchants, internet service providers, and other enterprises. The company has offices in Dallas, San Antonio, Atlanta, Jacksonville and Fort Lauderdale, with corporate headquarters in Ponte Vedra Beach, Florida, in addition to remote offices throughout the country. ILD operates with more than 300 employees and over \$100 million in annual revenues. For more information about ILD, visit [www.ildcorp.com](http://www.ildcorp.com) or visit RollCall Business Conferencing at [www.800rollcall.com](http://www.800rollcall.com).

**About RiverRock Systems, Ltd.** – RiverRock Systems, Ltd., headquartered in Dallas, Texas, provides proven end-to-end, web-based operations support systems (OSS) and services for utilities and communications service providers. Its integrated OSS suite of solutions includes modules to handle order management, CRM, mediation, usage rating, management reporting, convergent billing, accounts receivable, customer/e-care portals and electronic bonding. The platform allows resell and facilities-based carriers to offer local, long distance, broadband, data applications, VoIP and Internet services to their business, residential and wholesale customers. For more information about RiverRock, visit [www.riverrocksystems.com](http://www.riverrocksystems.com).

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