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ILD Initiatives at Forefront of Changing Alternative Payments Industry

Company's Successful Programs Help Merchants Boost Revenues

PONTE VEDRA BEACH, FL. December 16, 2009 – As it closes out the year, ILD Teleservices is celebrating the successful rollout of several initiatives that have positioned the fast-growing company as a leader in the alternative payments industry.

Reflecting a strategic decision to diversify and expand its telecommunications and Web-based offerings, ILD unveiled a number of strategies in 2009 that are designed to enable digital merchants to increase revenue while still meeting cost-cutting pressures.

“This has been a defining year not only for ILD Teleservices but for the alternative payments industry as a whole,” said Dennis Stoutenburgh, ILD’s President and COO. “More merchants are introducing the payment alternative to embrace a new market of consumers. This is a trend we expect to continue as we proactively inform both merchants and consumers about the value of platforms like Bill to Phone and about our ongoing commitment to provide new and innovative ways to complete transactions at checkout.”

During the year, ILD made significant improvements on its “bill to phone” merchant platform (www.ildbnc.com), which enables merchants to accept online and offline bill to phone transactions through access to multiple Local Exchange Carrier (LEC) networks. The infrastructure upgrade combines alternative payment technology and billing analytics in an intuitive merchant dashboard, providing user tools to minimize the amount of time and labor merchants devote to reconciling paperwork and helps merchants better control their receivables.

ILD also launched a new, greatly enhanced Web site (www.ildteleservices.com) in an effort to promote the benefits of LEC billing payment as a better consumer payment option. The new site, which includes an industry-first online Self Help Center, offers buyers the flexibility of creating transparent connections to merchants. To that end, the site helps consumers find answers to billing questions, offers a variety of tips and tools about how to get information, and includes a clear path for consumers to report and resolve billing issues. The site also provides an informative overview of the company’s role as a provider of bill to phone service, including a Flash-based animation of the phone billing process.

Other milestones reached in 2009 include:

- Selection as an honoree of the prestigious Inc. 5,000 list, which ranks the top 5,000 fastest growing companies in America.
- Consolidation of its U.S. call center functions in San Antonio, Texas, with new management charged with delivering better customer care, operational efficiencies and cost efficiency.
- The processing of its one billionth (1,000,000,000) transaction.

About ILD Teleservices

ILD Teleservices is a leader in the alternative payment processing industry, providing a convenient, simple and secure Bill to Phone payment alternative that allows consumers to purchase products and services online or over the phone by directly charging their phone bill, without disclosing personal financial data to each business. The rapidly growing ILD Teleservices network enables merchants to attract a new market of customers with an effortless payment experience that allows consumers to shop online without using a credit card. ILD Teleservices turnkey payment platform is tailored specifically for digital merchants and communications providers offering online content, long distance and collect calling, web hosting, Internet access, and other communications related services.

ILD Teleservices has partnered with more than 150 merchants to offer Bill to Phone payment services, a safe and convenient payment experience and its network includes more than 1,400 Local Exchange Carriers, including AT&T, Verizon, Qwest, CenturyLink and more. Millions of consumers and businesses rely on the safety and convenience of ILD Teleservices payment solutions when shopping online and over the phone.

Founded in 1996, ILD Teleservices is a division of ILD Telecommunications, Inc. headquartered in Ponte Vedra Beach, Florida with additional offices in San Antonio, Dallas, Fort Lauderdale and Atlanta. For more information, visit <http://www.ildteleservices.com>.

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